

Local Accidental Damage Protection

Accidents happen. ASUS Accidental Damage Protection (ADP) helps you avoid potential repair or replacement costs due to any unfortunate mishaps that occur during normal use of your devices.

- ASUS ADP provides coverage for the following types of accidental damage arising out of normal use: drops, falls or other collisions, liquid damage, electrical surges and accidental breakage.
- Service excludes theft, loss, nature damage includes but not limited to rain, fire, and flood, or any intentional damages.
- In this Service Package, the Customer is eligible for **one (1) service claim per year** during the coverage period. The start for this Service Package will be backdated to the date the ASUS product was purchased.
- The total cumulative costs of repair services claimed by customers under this service package shall not exceed the customer purchase price of the product.
- All components repaired or replaced by an ASUS Service Center will be under warranty for three months or for the remainder of the warranty period, whichever is applicable.
- In order to make a claim under this service package, you will have to provide a summary of where and when the incident occurred, as well as a detailed description of the incident. Failure to provide sufficient information or requested documentation will result in the claim being rejected.
- Local laws shall prevail according to applicable regulations. Please consult your ASUS Official or ASUS local authorized retailer (where you purchased the service) if you have any questions. The service may be terminated immediately.
- The contents and availability of Local Accidental Damage Protection may vary by country and device eligibility.

Battery Service Package

ASUS Battery Service Package (BSP) extends the period of coverage beyond the standard battery warranty. With BSP, a replacement battery will be provided if your laptop battery is found to be defective.

- Battery Service Package must be purchased and activated within 180 days of your ASUS product Date of Purchase. For warranty information, please also refer to your warranty information form.
- This service package is an extension to the period of coverage of the standard battery warranty. Please notice that the extension of this service cannot be longer than the machine warranty.
- You are entitled to one (1) battery replacement every year in the event of the battery failure during the extended period (after your standard battery warranty period has expired), and the service package is then completed after the customer receives a battery replacement or the service package period expires.
- Except for the change to the battery warranty period, all other terms are the same as the standard battery warranty. Please refer to the warranty card supplied with your product for the standard battery warranty terms.

- This service package only covers the original battery supplied with your ASUS product.
- The replacement battery will be covered under this service package for the remaining coverage period but for no less than for three months
- This service package covers manufacturer defects only and excludes any expected capacity reduction due to usage.

ASUS Battery Service Package Coverage includes the following scenarios:

- You may check the health thresholds of your battery by using MyASUS battery diagnostic tool:

"Good/Normal": The battery is healthy.

"Poor": The battery is experiencing an error condition, or its capacity is below the expected level considering its age/cycle count. For a more detailed inspection, kindly reach out to ASUS Support.

- For more information, please visit ASUS Battery Information Center:
<https://www.asus.com/support/FAQ/1038475/>

Standard Warranty Extension - 5 Year

When you need a part replaced on your laptop, you may have to worry about many factors, such as price, compatibility and capacity. ASUS Warranty Extension Service Package is a worry-free solution that provides you extended warranty services after your ASUS product's standard warranty expires.

- ASUS Warranty Extension Package must be purchased and activated within the warranty period of your ASUS products. For warranty information, please also refer to your warranty information form.
- ASUS Warranty Extension Packages for Notebooks/ Commercial Notebooks/ Gaming Notebooks can be purchased anytime within the standard warranty period. ASUS Warranty Extension Packages for any other ASUS product lines such as Desktops, All-In-Ones, Components, etc. should be purchased within 180 days of product Date of Purchase.
- Subject to the Activation being completed, your Product warranty period will automatically be extended from your Product's original warranty end date.
- Except for the change to the warranty period, all other terms will remain the same as the ASUS standard warranty.
- This service package does not cover software, battery, peripherals, free accessories such as a mouse or bag, and customer-induced damage. (Service coverage may vary depending on purchased country.)

- This service package includes international / local support (depending on the extended service package purchased). Service is provided following the local standard and service policy. Please refer to the Warranty and Support section of your warranty card for more information.